

Privacy Policy

Updated Date: March 18th, 2024

Version update tips:

In order to better protect your rights and interests, we have updated the "Privacy Policy" on the aforementioned date. Please pay attention to read it.

Preface:

Beijing DP Technology Co., Ltd. (hereinafter referred to as "DP Technology", address: 12F, Block A, Dinghao Building, No.3 Zhongguancun Street, Haidian District, Beijing 100089, China; contact information: bohrium@dp.tech) formulates "this Privacy Policy". This Privacy Policy applies to the software and related services of Bohrium Microscale Scientific Computing Cloud Platform (hereinafter referred to as "this Platform" or "we"). The headings of each clause are for the purpose of helping you understand the main idea expressed in the clause and do not affect or limit the meaning or interpretation of the terms of this Privacy Policy. To protect your own rights and interests, we recommend that you read the specific expressions of each term carefully.

This Policy sets out the purposes, methods, scope, and information security measures for our collection, use, storage, processing, disclosure, transfer, and public disclosure of your personal information when providing you with the products and/or services of this platform, as well as the methods we provide for you to access, correct, and delete your personal information. Please read this Policy in conjunction with our User Service Agreement. **The following are special notices and summaries of the main content of our policy, which we draw your attention to:**

- 1. Important provisions regarding your personal information rights have been highlighted in bold for your special attention.**
- 2. When you fill in the information as prompted on the registration page, read and agree to this Privacy Policy, and complete the entire registration process by clicking "Register", it means that you have fully read, understood, and accepted all the contents of this Privacy Policy. If you refuse to agree to this Privacy Policy or any of its terms during the reading process, it may result in your inability to use the services and some features of this platform properly, or failure to achieve the expected service results. If you do not agree to this Policy, you should stop using the products and/or services of this platform; your continued use of the products and/or services of this platform shall be deemed as your full understanding and acceptance of all the contents of this Policy.**
- 3. The personal information we collect applies to this Platform and related services. To**

achieve our basic business functions, we need to collect your personal information, including necessary information (**contact information, transaction and consumption records, etc.**) and non-necessary personal information. If you refuse to provide this information, we will be unable to provide you with the corresponding services.

4. The main circumstances in which we provide personal information to third parties include: providing it after obtaining your explicit consent, providing it in situations necessary for fulfilling legal obligations, providing it in situations necessary for performing service agreements, and providing it based on other legitimate reasons stipulated by law. For details, please refer to Article 3 of this Policy.

5. You have the right to log in and access your account at any time to review your personal information, including your account information. If you find that your personal information collected, stored, used, or publicly disclosed by us is incorrect or incomplete, or in other situations as stipulated by laws and regulations, you can correct or supplement your personal information. If you wish to correct, supplement, or delete your personal information, or if you encounter difficulties in exercising the above rights, you can contact us through the contact information provided in Article 8 of this Policy.

6. We have established a dedicated working mechanism for the protection of personal information. **If you encounter any issues related to privacy protection while using or accessing our platform's products and/or services (including inquiries, complaints, etc.), you may contact us through the following methods to provide feedback, file complaints, and report:** (i) sending an email to the person in charge of personal information protection: bohrium@dp.tech; (ii) 12F, Block A, Dinghao Building, No.3 Zhongguancun Street, Haidian District, Beijing 100089, China.

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1. How We Collect and Use Your Personal Information

In accordance with the laws, regulations, and adhering to the principles of legitimacy, legality, and necessity, we collect and use your personal information that you actively provide or is

generated during your use of our services. If we intend to use your personal information for purposes not specified in this Privacy Policy, or to use information collected for a specific purpose for other purposes, we will inform you in a reasonable manner and obtain your consent again before using it.

1.1. To achieve our basic business functions, we need to collect your personal information. If you refuse to provide it, we will not be able to provide you with the corresponding services. Please note: If you provide personal information of someone other than yourself, please ensure that you have obtained the consent of the relevant subject; your provision of such information shall be deemed as having obtained the effective authorization and consent of the relevant subject.

1.1.1. Personal information in this Privacy Policy refers to any information (whether true or not) relating to an identified or identifiable natural person, including information that can identify an individual when combined with other information that we possess or may access. Personal sensitive information refers to personal information that, once disclosed or illegally used, is likely to infringe upon the personal dignity of a natural person or endanger their personal or property safety, including **biometric identification, religious beliefs, specific identities, medical health, financial accounts**, whereabouts, and information of minors under the age of fourteen, for example, **personal sensitive information includes personal identification information, personal biometric information, personal property information, communication records and content, personal health physiological information, etc.** The personal sensitive information we collect is prominently displayed in this Privacy Policy. Once your personal sensitive information is disclosed, tampered with, or illegally used, it may cause damage to your personal or property safety. To prevent your personal sensitive information from being disclosed or illegally used, we have adopted appropriate technical and organizational protection measures to ensure the security of your information.

1.2. We will collect and use the **necessary personal information** you provide in the following scenarios:

1.2.1. Registration, login, and verification of accounts

1.2.1.1. In order to comply with mandatory legal requirements and to provide necessary products or services, when you register to use our platform services, you need to provide us with your **email account** and/or your **mobile phone number**. We will send a **verification code** to your **email** and/or **mobile phone number** to verify your identity. **The email account** and/or **mobile phone number** you submit will be used to receive verification codes when you register, bind your account, or change your **email account** and/or **mobile phone number**. If you do not provide an **email and/or mobile phone number** for verification, the registration will fail, and you will not be able to use the related functions of this platform service.

1.2.1.2. You can log in by entering your **password**. When you need to retrieve your login password, you need to provide us with the email account and/or mobile phone number account that you used during registration. We will send a **verification code** to the email account and/or mobile phone number. After successful verification, you can reset your password and log in again.

1.2.1.3. Message notifications: You acknowledge and agree that for the contact information you actively provide during the use of our products and/or services, we may send various types of notifications during our operations, which will be used for user message notifications, identity verification, security verification, user experience surveys, internal testing, and dispute resolution purposes.

1.2.2. Transaction services

When you recharge or make payments during the use of our products or services, we will automatically collect your **transaction and consumption records (including transaction content, transaction status, payment method, transaction time, amount, and transaction number)** through the system. The collection of the aforementioned information is for the purpose of verifying and allowing you to inquire about your recharge and consumption status. **Transaction and consumption records are personal sensitive information.** If you refuse to provide such information, we will not be able to provide you with the relevant services of this platform.

1.3. We will collect and use your **non-essential personal information** in the following situations:

1.3.1. Feedback, complaints, or inquiries

When you provide feedback, complaints, or inquiries about our platform's products and/or services, or have doubts about the results and need technical support, you need to provide us with your **contact information and account information** for the sake of your account and system security, so that we can verify your user identity. You may need to provide us with corresponding **supporting materials (pictures, videos, or text information)** to quickly resolve the issues you raised. With your authorization, we may use **the data you actively upload and submit, the data generated by calculations, and the service log information** to provide you with technical support, complete repairs, and optimization. If you do not provide or authorize us to use the above information, we may not be able to promptly provide you with feedback, complaint, or inquiry results, but it will not affect your normal use of other functions in our platform's products and/or services.

1.3.2. Improving service quality

In order to continuously improve service quality, with your authorization, we will receive and store the **service log information** generated during your active access process for the purpose of tracing and improving website issues.

1.3.3. Personal data obtained legally from business partners (partners who have joined Deep Tech) or third parties.

Under applicable laws and regulations, we may receive and collect your personal data from public and commercial sources.

1.4 Personal information we actively collect in providing you with products and/or services

In compliance with laws and regulations, to ensure the security of your use of our platform's products and/or services and to provide you with better services, we will collect and use the following information generated during your use of our platform's products and/or services:

1.4.1. Device information

When you use our platform website, we may collect your **device information**, including **browser type and version, browser language, device location-related information (IP address), device model, operating system version number, and unique device identifier**, so that we can provide you with better services.

1.5. Exceptions to seeking consent

Please be aware that in the following situations, we do not need to obtain your authorization to collect and use personal information:

1.5.1. Related to national security and defense security;

1.5.2. Related to public safety, public health, and major public interests;

1.5.3. Related to criminal investigation, prosecution, trial, and judgment enforcement, etc.;

1.5.4. Necessary for the protection of the life, property, and other major legal rights and interests of the personal information subject or other individuals, but difficult to obtain the consent of the individual;

1.5.5. The collected personal information is voluntarily disclosed by the personal information subject to the public;

1.5.6. Your personal information collected from legally publicly disclosed information, such as legal news reports, government information disclosure, etc., except when you explicitly refuse or processing the information infringes your significant interests.

1.5.7. Necessary for signing a contract according to your requirements;

1.5.8. Necessary for maintaining the safe and stable operation of the provided products and/or services, such as discovering and handling faults in products and/or services;

Please note that information that cannot identify you individually or directly establish a connection with you is not considered personal information. If we combine information that cannot be individually linked to any specific individual with other information to identify a natural person's identity or use it in combination with personal information, such information will be considered personal information during the combined use.

1.6. If we change the purpose of collecting and using personal information, we will seek your authorization again.

2. How We Use Cookies and Similar Technologies

We use Cookies and other similar technologies to enhance your experience when using our services. By placing Cookies on your device, we are able to provide certain features and functionalities. Cookies can help websites recognize registered users, count the number of users, and are generally used by websites to determine whether a registered user has successfully logged in. We commit that the study of Cookie information is solely for the purpose of improving the quality of our services/products and optimizing the user experience. At the same time, if you do not wish to have your personal information stored in Cookies, you can configure your browser to either "reject Cookies" or "notify you when a website sends a Cookie." You hereby acknowledge that, as our platform's services are implemented through supporting Cookies, you may experience difficulties in accessing our platform or may not be

able to fully benefit from our services after completing the operation of closing Cookies. Our platform may use Cookies and similar technologies to collect your **network identity information**, including **IP address, browser type, browser version number, and website browsing history**, in order to improve the quality of our services/products and optimize the user experience, as well as to assess the risk of your account and prevent, detect, and investigate behaviors that may jeopardize system security, are illegal, or violate our rules and agreements.

3. How We Share, Transfer, and Disclose Your Personal Information

3.1. Sharing

Sharing refers to providing personal data to a third party, who will process the personal data independently of us. Without your consent, we will not share your personal information with companies, organizations, or individuals outside of our product service providers, except in the following cases:

3.1.1. Third parties at your instruction. We may share your personal data with your explicit consent and/or at your instruction.

3.1.2. Necessary for fulfilling legal obligations: We may share your personal information in accordance with laws and regulations, for litigation, dispute resolution, or as required by administrative or judicial authorities in accordance with the law, as well as other necessary legal obligations, or for other legitimate reasons prescribed by law, such as responding to sudden public health incidents or emergencies necessary to protect your life, health, and property safety, or for news reporting or public opinion supervision in the public interest.

3.1.3. Necessary for the performance of service agreements: Some of our services may be provided by our affiliates and partners or jointly with them. Therefore, to fulfill the service agreement with you, we must provide your personal information to our affiliates or partners. We have established an "Information Sharing List" to clearly and concisely introduce our affiliates and partners, which can be viewed at [Information Sharing List](#).

3.1.3.1. Sharing with affiliates: To facilitate your use of products or services provided by our affiliates or other product providers, your personal information may be shared with our affiliates and/or their designated service providers. We will only share necessary personal information and will be bound by the purposes stated in this policy. If we share your personal information or if our affiliates change the purpose of use and processing of personal information, we will seek your authorization and consent again.

3.1.3.2. Sharing with our partners: In order to provide you with complete products and services, some of our services or technologies will be provided by authorized partners. Please be aware that we will not actively provide your personal information to other personal information processors, and we will only share your personal information for legal, legitimate, necessary, specific, and clear purposes, and only necessary personal information will be shared. We will share your personal information with other personal information processors,

inform you of the recipient's name or personal name, contact information, processing purposes, processing methods, and types of personal information, and obtain your separate consent. At the same time, we will sign strict confidentiality agreements with our partners, requiring them to strictly comply with this privacy policy and any other relevant confidentiality policies and take security measures to process your personal information. We require our partners not to use the shared personal information for any other purpose. **When you view web pages created by third parties or use applications developed by third parties, these third parties may place their own Cookies or use other technical means that are beyond our control and are not subject to this privacy policy. Our partners may have their own personal information protection policies and user agreements, and we recommend that you read and comply with the third-party personal information protection policies and user agreements.**

3.1.3.3. During your use of our services, our partners may provide services to you by embedding SDKs or other similar applications in our platform. If you use such services provided by third parties on our platform, you agree that they will collect and process your information directly through the SDK. For information on third-party SDK services related to our platform, please consult the Information Sharing List.

3.1.4. Other legitimate reasons as prescribed by law: We may share your personal information with third parties based on other legitimate reasons as prescribed by law, such as responding to sudden public health incidents or emergencies necessary to protect your life, health, and property safety, or for news reporting or public opinion supervision in the public interest. We will inform you of the relevant information at an appropriate time (e.g., after the emergency has been resolved).

3.2. Transfer

In principle, we will not transfer your personal information control to other companies, organizations, or individuals, except in the following cases:

3.2.1. Transfer with explicit consent: After obtaining your explicit consent, we will transfer your personal information to other parties;

3.2.2. In cases involving mergers, acquisitions, financing, bankruptcy liquidation, or selling part of the company's assets, if personal information/data transfer is involved, we will require the new company or organization holding your personal information to continue to be bound by this Personal Information Protection Policy, otherwise, we will require the company or organization to seek your authorization and consent again.

Please be aware: If there is a need for transfer due to the above reasons, we will inform you of the purpose, type, and recipient of the transfer information (if it involves sensitive personal information, we will also inform you of the content of the sensitive personal information) before the transfer, and only transfer it after obtaining your consent, unless otherwise provided by laws and regulations.

3.3. Public Disclosure

In principle, we will not disclose your personal information to the public or to unspecified individuals, except in the following cases:

3.3.1. After obtaining your explicit consent;

3.3.2. Disclosure based on legal requirements: We may disclose your personal information in the case of laws, legal procedures, litigation, or mandatory requirements of government authorities.

Please be aware:

(1) If there is a need for public disclosure due to the above reasons, we will inform you of the purpose, type of information (if it involves sensitive information, we will also inform you of the content of the sensitive information) before the disclosure, and only disclose it after obtaining your consent, unless otherwise provided by laws and regulations.

(2) Even if we have obtained your consent, we will only disclose your personal information for legal, legitimate, necessary, specific, and clear purposes, and try to de-identify the personal information in the disclosed content as much as possible.

3.4. Exceptions to obtaining consent in advance for sharing, transferring, and publicly disclosing personal information.

According to laws and regulations, in the following situations, we do not need to obtain your authorization and consent in advance when providing, transferring, or publicly disclosing personal information:

3.4.1. Related to our obligations under laws and regulations;

3.4.2. Directly related to national security and national defense security;

3.4.3. Directly related to public safety, public health, and major public interests;

3.4.4. Directly related to criminal investigation, prosecution, trial, and judgment enforcement, etc.;

3.4.5. In order to protect your life, property, and other major legal rights and interests, but it is difficult to obtain your authorization and consent;

3.4.6. Personal information that you have made public to the public;

3.4.7. Collecting personal information from legally publicly disclosed information, such as legal news reports, government information disclosure, etc.;

3.4.8. Other circumstances stipulated by laws and regulations.

4. How We Protect Your Personal Information

4.1. Storage

4.1.1. Storage Location: In accordance with the provisions of laws and regulations, we will store your personal information collected and generated during our operation within the territory of the People's Republic of China. At present, we will not transmit the aforementioned information to overseas locations. If we do transmit the information overseas, we will strictly comply with relevant Chinese laws and regulatory policies, and will follow the relevant national regulations or seek your consent.

4.1.2. Storage Duration: We will always store your personal information within the reasonable necessary period as required by law.

4.1.3. If we cease operations, we will promptly stop collecting your personal information, notify you of the cessation of operations through individual delivery or public announcement, and inform you in advance to backup your data.

4.2. Protection

4.2.1. We attach great importance to the security of your personal information and adopt appropriate physical, organizational, and technical measures to protect your personal data. We actively comply with national personal information security laws and regulations and will strive to take reasonable security measures (including technical and managerial aspects) to protect your personal information from unauthorized access, disclosure, use, modification, damage, loss, or leakage.

4.2.2. We will use encryption technology, anonymization processing, and other reasonably feasible means to protect your personal information and employ security protection mechanisms to prevent your personal information from being maliciously attacked.

4.2.3. We will establish a dedicated security management system and data security processes to ensure the security of your personal information. We will implement strict data usage and access systems to ensure that only authorized personnel can access your personal information.

4.2.4. Despite the adoption of reasonable and effective measures and compliance with relevant legal requirements, please understand that due to technical limitations and various potential malicious means in the Internet industry, even with the utmost efforts to strengthen security measures, it is impossible to always guarantee 100% security of information. We will do our best to ensure the security of the personal information you provide to us.

4.2.5. You acknowledge and understand that the systems and communication networks you use to access our services may be subject to problems beyond our control. Therefore, we strongly recommend that you take proactive measures to protect the security of your personal information, including but not limited to using complex passwords, periodically changing passwords, and not disclosing your account password and related personal information to others.

4.2.6. We will develop emergency response plans and immediately initiate them in the event of a user information security incident, striving to prevent the impact and consequences of such security events from expanding. Once a user information security incident (such as leakage or loss) occurs, we will promptly inform you in accordance with the requirements of laws and regulations: the basic situation and possible impact of the security incident, the

measures we have taken or will take, your suggestions for self-protection and risk reduction, and our remedial measures for you. We will promptly inform you of the relevant circumstances of the incident through push notifications, emails, letters, text messages, and other relevant forms. If it is difficult to inform you individually, we will adopt reasonable and effective means to issue public announcements. At the same time, we will report the handling of user information security incidents to the relevant regulatory authorities as required.

Once you leave this platform and browse or use other websites and services, we will have no ability and direct obligation to protect any personal information you submit to websites outside of this platform, whether you log in, browse or use the aforementioned websites based on the links or guidance of this platform.

5. How to Manage Your Personal Information

5.1. According to applicable laws, you may have the following rights to your personal data:

5.1.1 You have the right to access, correct, and supplement your personal information.

5.1.1.1 You have the right to log in and access your account at any time to view your personal information, including your account information. If you find that the personal information we collect, store, use, or disclose publicly is incorrect or incomplete, or in other cases stipulated by laws and regulations, you can correct or supplement your personal information.

5.1.1.2 If you wish to correct or supplement your personal information, or if you encounter difficulties in exercising the above rights, you can contact us through the contact information provided in Article 8 of this Policy. After verifying your identity, we will promptly respond to your request, except as otherwise provided by laws and regulations or agreed in this Policy.

5.1.2 Deletion of your personal information

5.1.2.1 In the following situations, we have the right to delete your personal information after giving you 30 working days' notice. If we do not delete it, you can contact us through the contact information provided in Article 8 of this Policy and request the deletion of your personal information:

- (1) When you cancel your personal account;
- (2) When we stop providing products or services, or when the retention period has expired;
- (3) When you withdraw your consent for us to collect, process, and store your personal information;
- (4) When we violate laws, administrative regulations, or breach agreements in processing personal information.

5.1.2.2 You agree that once the deletion request is responded to, your personal information will be deleted. After you delete the information, we will adjust the services provided by this platform accordingly. However, please understand that this will not affect the personal information processing carried out based on your authorization before.

5.1.3 Obtain a copy of your personal information

If you need a copy of your personal information, you can contact us through the contact information provided in Article 8 of this Policy and request a copy of your personal information.

5.1.4 Personal information transfer rights

If you need to transfer your personal information to other platforms, enterprises, or organizations, you can contact us through the contact information provided in Article 8 of this Policy. We will review your request, and if the conditions stipulated by law for personal information transfer are met, we will provide you with a means to transfer the corresponding personal information.

5.1.5 You have the right to withdraw your authorization for personal information

If you need to withdraw your authorization for personal information, you can contact us through the contact information provided in Article 8 of this Policy and request to withdraw the authorization for personal information. You need to understand that when you withdraw your authorization, we cannot continue to provide you with the corresponding platform services. **However, your decision to withdraw your authorization will not affect the personal information processing carried out based on your authorization before.**

5.1.6 Account cancellation

5.1.6.1 If you need to cancel your platform account, you can contact us through the contact information provided in Article 8 of this Policy and request account cancellation. After the account is canceled, we will stop providing you with platform services and protect your information in accordance with legal and regulatory requirements through anonymization and other means.

5.1.6.2 To ensure the safety of your account and assets, please check and confirm that the account meets the following conditions before applying for account cancellation: the account is registered by you; there are no assets or ongoing transactions or complaints in the account; the account has closed the "auto-subscription" function (if opened). **Your application for account cancellation is deemed as voluntarily giving up all assets and rights in the account (including services you have subscribed to but not yet used), and any after-sales**

service rights arising from historical transactions.

5.1.7 Manage marketing information and targeted push independently

5.1.7.1 Promotion/Return visit - If you do not wish to receive our marketing emails, text messages, or phone return visits, you can unsubscribe through the corresponding unsubscribe function during the return visit.

5.1.7.2 Please note that we may send you some service-related announcements when necessary (e.g., suspending services for maintenance). Such announcements do not constitute personalized push.

5.2 In the following circumstances, we will be unable to respond to your request in accordance with the requirements of laws and regulations:

5.2.1. Related to our fulfillment of obligations stipulated by laws and regulations;

5.2.2. Directly related to national security and national defense security;

5.2.3. Directly related to public safety, public health, and major public interests;

5.2.4. Directly related to the investigation, prosecution, trial, and enforcement of criminal offenses;

5.2.5. There is sufficient evidence to indicate that the personal information subject has subjective malice or abuses rights;

5.2.6. In order to protect the significant legal rights and interests of the personal information subject or other individuals, such as life and property, but it is difficult to obtain the individual's authorized consent;

5.2.7. Responding to your request will cause serious damage to the legitimate rights and interests of you or other individuals and organizations;

5.2.8. Concerning the trade secrets of this platform and the platform's main entities.

6. How We Handle Children's Personal Data

Our services are intended for adults only. Minors are not allowed to create their own accounts.

7. How This Policy Is Updated

7.1. We may update or modify this Policy from time to time. However, without your explicit consent, we will not reduce the rights you are entitled to under this Policy. Such changes constitute part of this Policy.

7.2. Please carefully read the contents of this Policy after the changes. If you do not agree with this Policy or have objections to the changes or updates to this Policy, you may choose to cancel your account and no longer use our platform products and/or services. However, please be aware that your actions and activities prior to the cancellation of your account and stopping the use of our services are still subject to this Policy. For issues related to fees, please read the "User Service Agreement".

7.3. In case of significant and substantial changes, we will notify you in a prominent manner, such as by displaying a pop-up window when you log in or use our platform, or by sending you an email, depending on the specific circumstances. Significant and substantial changes include the following situations:

7.3.1. There are major changes in our service model, such as changes in the purpose of processing personal information, the types of personal information processed, the way personal information is used, and the circumstances of personal information processing (if any);

7.3.2. We undergo significant changes in ownership structure, such as changes in ownership resulting from business adjustments, bankruptcy, mergers, and acquisitions;

7.3.3. There are changes in the main entities to whom personal information is provided, transferred, or publicly disclosed;

7.3.4. There are significant changes in your rights to participate in the processing of personal information and the way in which those rights are exercised;

7.3.5. There are changes in the department responsible for handling personal information security, contact information, and complaint channels;

7.3.6. A personal information security impact assessment report indicates a high risk.

8. How to Contact Us

8.1. We have established a working mechanism responsible for personal information protection. If you encounter any privacy protection-related issues (including inquiries, complaints, etc.) while using our platform products and/or services, you can contact us through the following methods to provide feedback, file complaints and report: (i) Send an email to the person in charge of personal information protection: Bohrium@dp.tech; (ii) 12F, Block A, Dinghao Building, No.3 Zhongguancun Street, Haidian District, Beijing 100089, China.

8.2. We will complete the investigation and handling within 5 working days after receiving your opinions and suggestions and verifying your user identity, or within a shorter period as promised by us. If we are unable to respond to your request, we will send you a notification

and explain the reasons within the maximum time limit required by law.

8.3. If you are not satisfied with our response, or if our handling of your personal information violates your legitimate rights and interests, and we cannot provide a satisfactory response and refuse to improve after you have provided feedback to us, you may file complaints and report to relevant regulatory authorities. You may also raise concerns or complaints with data protection authorities or other officials with jurisdiction.

9. Dispute Resolution

Any disputes arising from this privacy policy and our handling of your personal information can be brought to the People's Court of Haidian District, Beijing.